

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☐ CLEC ☐ ILEC ☐ Wireless

235572

CERTIFICATED COMPANY INFORMATION

CTC Communications Corp.		FEIN/SSN	
Company Name		781-362-5700	
d/b/a EarthLink Business		Telephone #	
Dba/fka		5 Wall Street	
Mailing Address		Burlington, MA 01803	
City, State, Zip Code		5 Wall Street	
Business Location		Burlington, MA 01803	
City, State, Zip Code		Middlesex County	

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fm

REGISTERED AGENT INFORMATION

Registered Agent: National Registered Agents, Inc.

Mailing Address: 2 Office Park Court, Suite 103

City, State, Zip Code: Columbia, SC 29223

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. Rolla Huff, Chief Executive Officer, 1375 Peachtree Street, Atlanta, GA 30309
General Manager (Include address if different than above.)
 404-748-6428 / 404-748-7029 / rolla@corp.earthlink.com
 Telephone Number Facsimile Number E-mail Address
- B. Attn: Office of the CEO, 330 Monroe Avenue, Rochester, NY 14607
Customer Relations /Complaints Representative (Include address if different than above.)
 888-832-5802 / 585-278-1702 / inquiry@corp.earthlink.com
 Telephone Number Facsimile Number E-mail Address
- C1. Barbara DiNiCola, 330 Monroe Avenue, Rochester, NY 14607
Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)
 585-697-7822 / 585-278-1702 / bdinicola@corp.earthlink.com
 Telephone Number Facsimile Number E-mail Address
- C2. 800-962-2488
Customer Contact (Toll Free Number)
- D. Jonathan Mapes, Vice President of Engineering, 3000 Columbia House Blvd, Vancouver, WA 98661
Engineering Operations (Include address if different than above.)
 360-759-9580 / / jmapes@corp.earthlink.com
 Telephone Number Facsimile Number E-mail Address
- E. Jill Fritz, Vice President, Customer Service, 330 Monroe Avenue, Rochester, NY 14607
Test and Repair (Include address if different than above.)
 585-530-2972 / / jfritz@corp.earthlink.com
 Telephone Number Facsimile Number E-mail Address

RECEIVED

PSC
MAIL/DMS

F. Kevin Harney, Director Network Ops Center
Emergencies (During non-office hours)
800-883-6900 / / kharney@corp.earthlink.com
Telephone Number Facsimile Number E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Paula Foley, Regulatory Affairs Counsel
Regulatory Officer (Include address if different than above.)
781-362-5713 / 781-362-1313 / pfoley@corp.earthlink.com
Telephone Number Facsimile Number E-mail Address

H. N/A
Dual Party Mailings (Name)

Mailing Address

Telephone Number / Facsimile Number / E-mail Address

I. N/A (Not a LEC)
Interim LEC Fund Mailings (Name)

Mailing Address

Telephone Number / Facsimile Number / E-mail Address


J. Jie Cui, Reporting Analyst
Universal Service Fund Mailings (Name)
5 Wall Street, Burlington, MA 01803
Mailing Address
781-362-5714 / 781-362-1544 / jcui@corp.earthlink.com
Telephone Number Facsimile Number E-mail Address

K. Jie Cui, Reporting Analyst
Gross Receipts Mailings (Name)
5 Wall Street, Burlington, MA 01803
Mailing Address
781-362-5714 / 781-362-1544 / jcui@corp.earthlink.com
Telephone Number Facsimile Number E-mail Address

L. N/A
Lifeline Mailings (Name)

Mailing Address

Telephone Number / Facsimile Number / E-mail Address

Jie Cui
This form was completed by (print name)  Signature
Reporting Analyst 3/6/2012
Title Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Clerk's Office
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

(Rev. PSC 11/2010)



Tuesday, March 13, 2012

VIA US MAIL

Public Service Commission of SC
Clerk's Office
Post Office Drawer 11649
Columbia, South Carolina 29211

Re: CTC Communications Corp. d/b/a EarthLink Business
SC – Authorized Utility Representative Form
CYE – December 31, 2011

Dear Sir/Madam:

Enclosed please find the SC – Authorized Utility Representative Form for CYE – December 31, 2011, on behalf of CTC Communications Corp. There are no remittance fees due.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it in the envelope enclosed. Should any questions arise regarding this filing, please do not hesitate to contact the undersigned at 781-362-5714 or by email at jcui@corp.earthlink.com

Respectfully submitted,

A handwritten signature in black ink, appearing to be "Jie Cui".

Jie Cui
Reporting Analyst
5 Wall Street
Burlington, MA 01803